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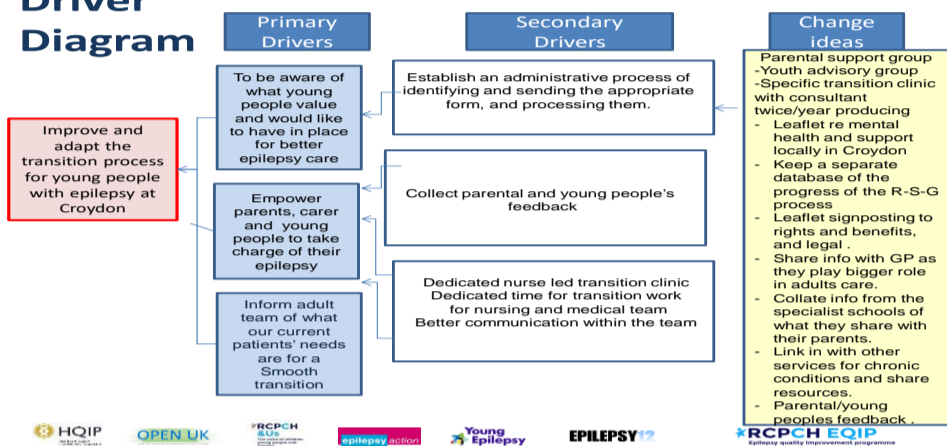
Improving Care and the Transition Process for Children and Young People with Epilepsy In Croydon

Our Aim: To improve and adapt the transition and information sharing process for the children and young people with epilepsy in Croydon by March 2022.

What is the problem: Families and CYP with epilepsies understanding of transition is poor.

They reported that they did not know enough about it.

Driver Diagram



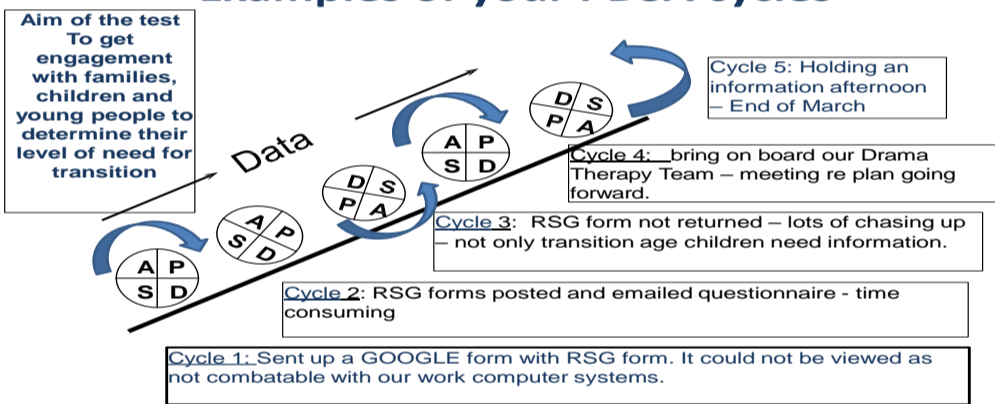
Patient and Family Engagement

Who is involved? Parents and young teenagers age 14 and above both – mainstream and children with Learning needs in special schools

*How did we involve them? By introducing the RSG questionnaire
What did you change as a result of engagement? We needed to change the way we shared information*

*What feedback did you receive? Very little - Questionnaire's
As has been discussed all the way through this programme.
They take up a lot of time and are unreliable.*

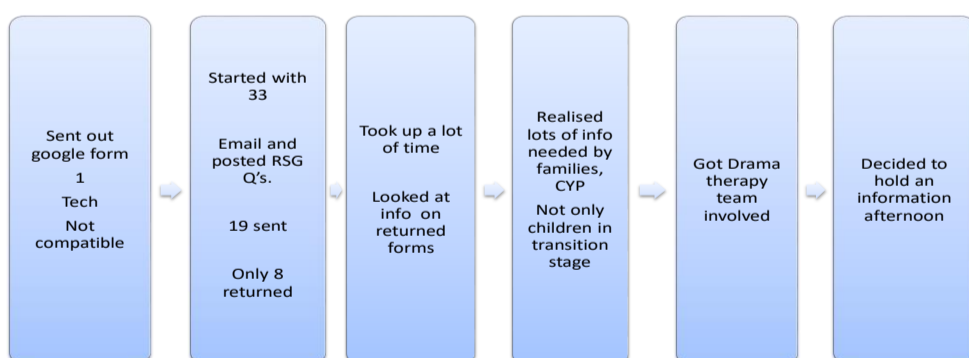
Examples of your PDSA cycles



What did your test reveal?

- We thought this was going to be an easy and straight forward project to do with a questionnaire.*
- Very easy to make up a Google questionnaire form.*
- Technology. Google form set up from home but our work computers were not compatible.*
- Posting and emailing – this is extremely time consuming.*
- Questionnaires take up lots of time for little reward/answers.*

Data/Results



Team learning highlights

*Technology is not always compatible.
Questionnaire – not the quickest or best way to get feedback.
Communication Communication Communication
The need to keep everyone updated.
With families CYP
Drama therapy team are a Brilliant support – we are lucky to have them in Croydon. – We know –*

Successes

Opening discussions with families
Children, young people and Families engagement – they want information.
Families acknowledgement that things are improving in Croydon – (but we still have more to do).
Families feel they are being listened to.
Working with other teams in the trust. – Drama therapy team, adult Epilepsy team.

Challenges/Limitations

Technology
Questionnaire's – not reliable
Numbers – not many returns
Lack of engagement from some families
Time: holding a caseload and fitting in meetings etc.
Admin time – don't have any
Sickness - unfortunately

Next Steps

*We are holding an information sharing afternoon for all school age children.
We have put together lots of information packs/leaflets for different age groups
We will start holding transition clinics to answer all families and young peoples questions – to get them ready for moving on.
We will constantly look to improve our systems of working together with our families and CYP.*