

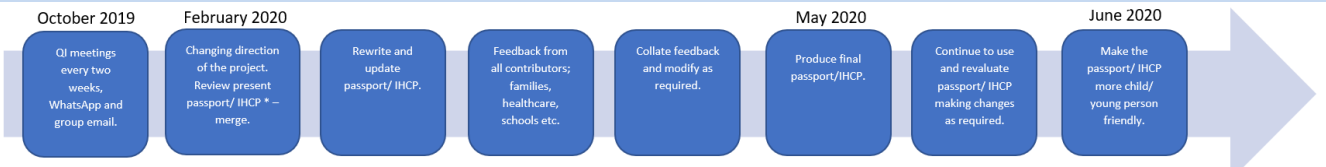


Ianthe Abbey, Janette Clark, Annette Gowland, Ailsa Grassam, Ruchi Gulati, Joanne Horrocks, Joanne Shaw and Mazen Qunibi

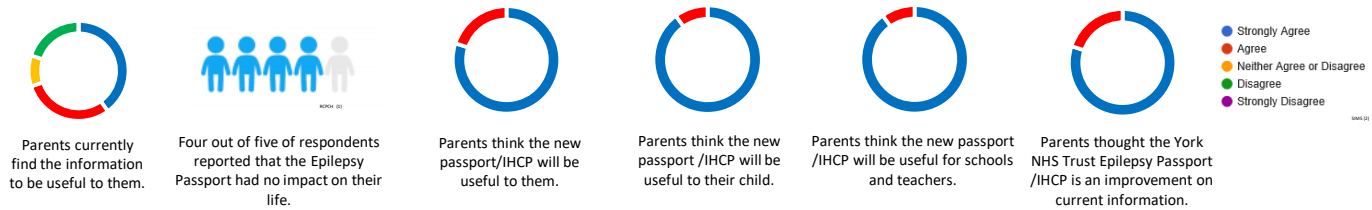
Team mission statement:

Working in partnership with families & colleagues to deliver; **consistent, high quality, evidence based care** for children and young people with a diagnosis of epilepsy. Provision of individual epilepsy passport care plan to every patient under our care. The passport information will assist the child/young person and people around them, to support them with their diagnosis. This will enable them to lead a more independent and optimum quality of life from childhood to adulthood.

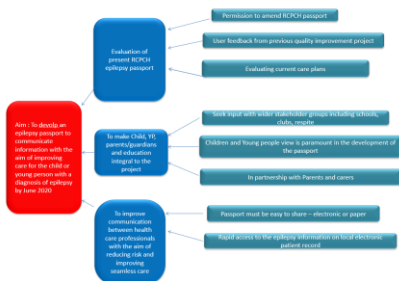
Our Improvement Journey – The Steps We Took



Outcome Data



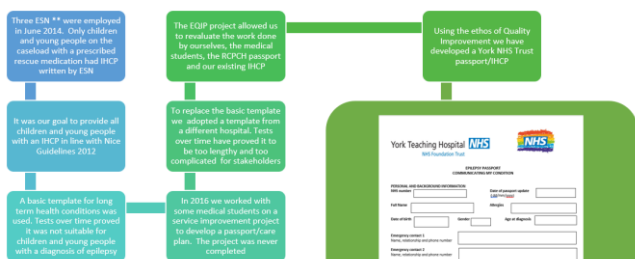
Driver Diagram



Qualitative Feedback from Families/Colleagues

- ❖ Families have been supportive and responsive when asked to review the proposed epilepsy passport.
- ❖ Good feedback from families on our amendments but struggled to reach target aimed for due to COVID-19 restrictions.
- ❖ Offering support that would 'journey' with the child/young person.
- ❖ Care group manager, supportive and agreed time out.
- ❖ Positive support from care group clinical director.

How did you diagnose the issue and tests of change



Bright Spots/Challenges

- ✓ Proactive Team
- ✓ Not put off by setbacks
- ✓ Proud of our achievements
- ✓ Encouragement and support from senior manager
- ✗ COVID-19 priority & restrictions
- ✗ Working across 2 hospital sites
- ✗ IT support & development

Team personal learning/next steps

- Benefit of a focussed united team across sites.
- Continue QI regular virtual meetings to review & develop projects within the epilepsy service.
- Develop epilepsy passport to be easily stored and accessible on any electronic device.
- Continue to lobby hospital IT and Royal College for epilepsy database.
- Benefit of psychology supervision and continuing to request further provision.
- More formal feedback to be gathered from child/ young people as the epilepsy passport continues to be tested & amended.
- Reviewed and verified by hospital governance team.

