



Development of signposted Information Pack for Families and Children with Epilepsy

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Aim/purpose:

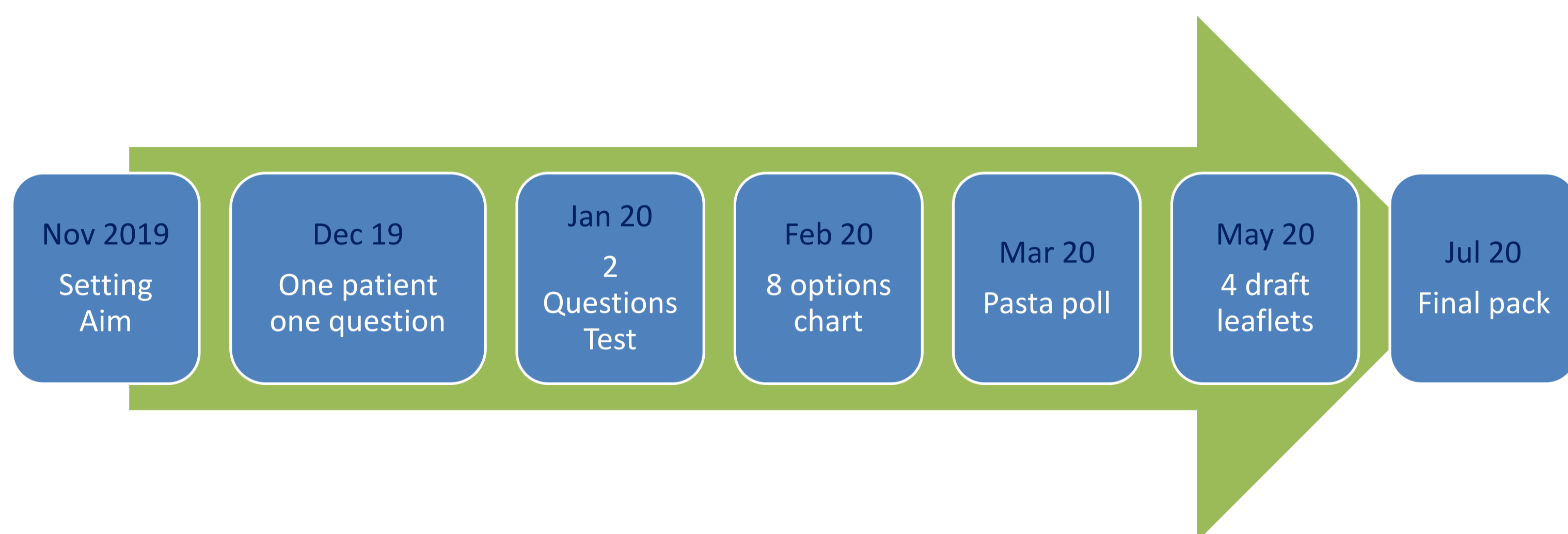
50% of patients with Epilepsy at Children's Services in DBTH will have signposted information packs by May 2020

Background:

Onset of seizure in children generates extreme anxiety in the whole family, which is augmented by the complex diagnostic path of Epilepsy. Although seizures may be non-epileptic, general population can have deferent beliefs about convulsion and the enormous amount of information pool on internet can make them more worried. A Signposted information pack would lighten these concerns and will give opportunity to the staff to advance communication and working relationship with the patients and family.

We aimed to develop a Signposted Information Pack about children's epilepsy service, by involving patients and parent in whole process. The pack would be available electronically and in printed copies.

Our Improvement Journey

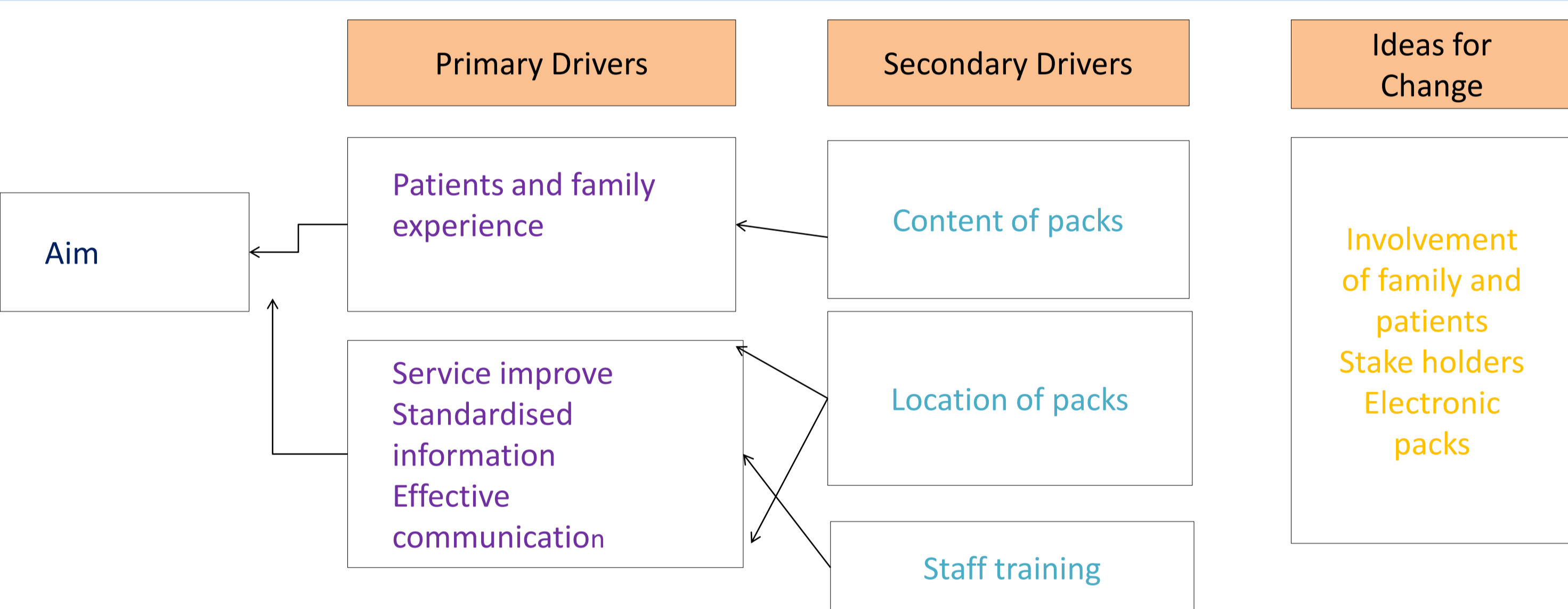


Outcome data

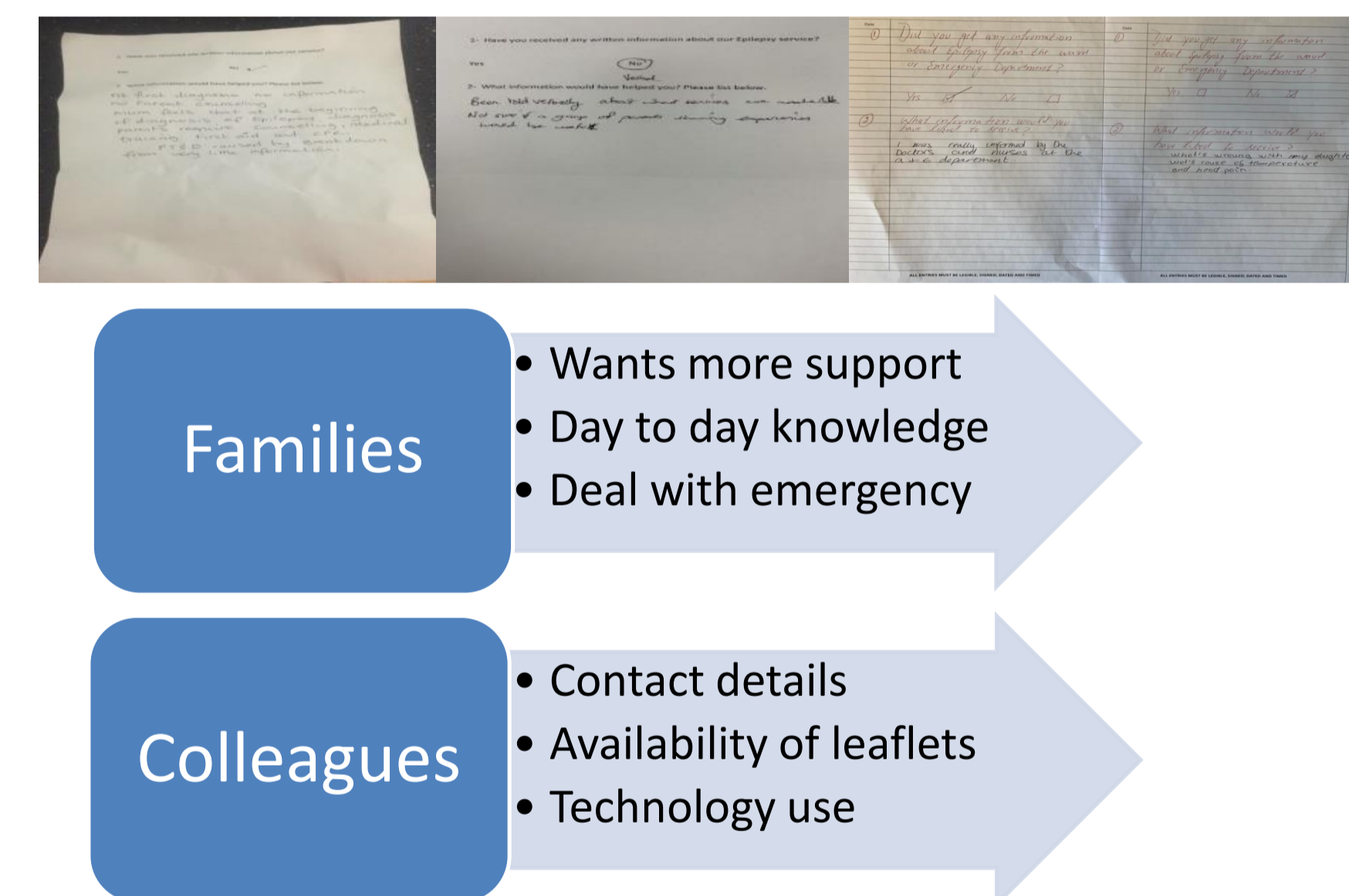
Patients Poll Results	
What is Epilepsy 10	Clinic location and environment 4
Contact details of the team 0	First aid training 8
Signposted websites details 3	Safety measures 6
Details of support groups 8	How to inform school 9

Staff Poll Results	
What is Epilepsy 9	Clinic location and environment 0
Contact details of the team 9	First aid training 7
Signposted websites details 1	Safety measures 7
Details of support groups 1	How to inform school 2

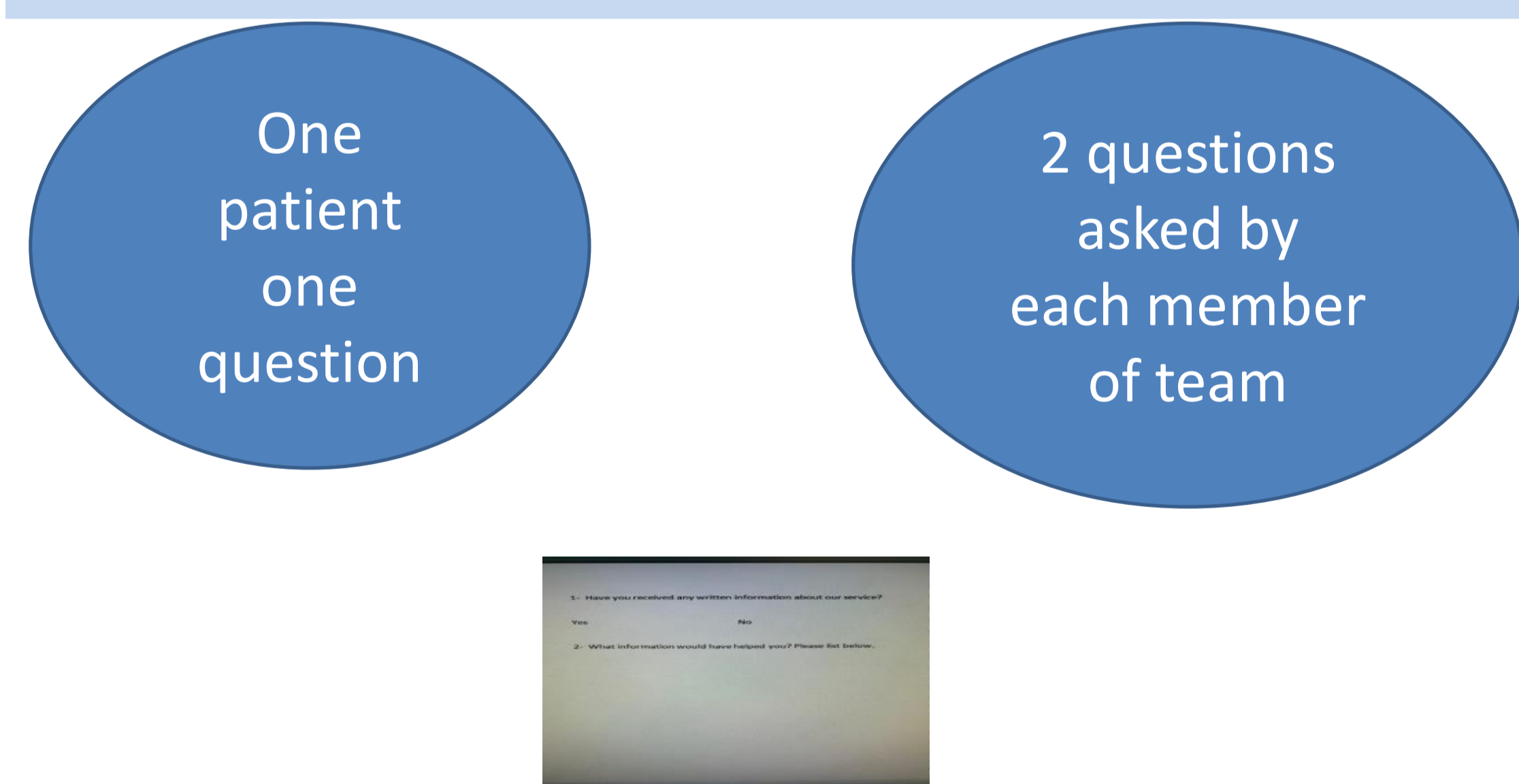
Driver Diagram



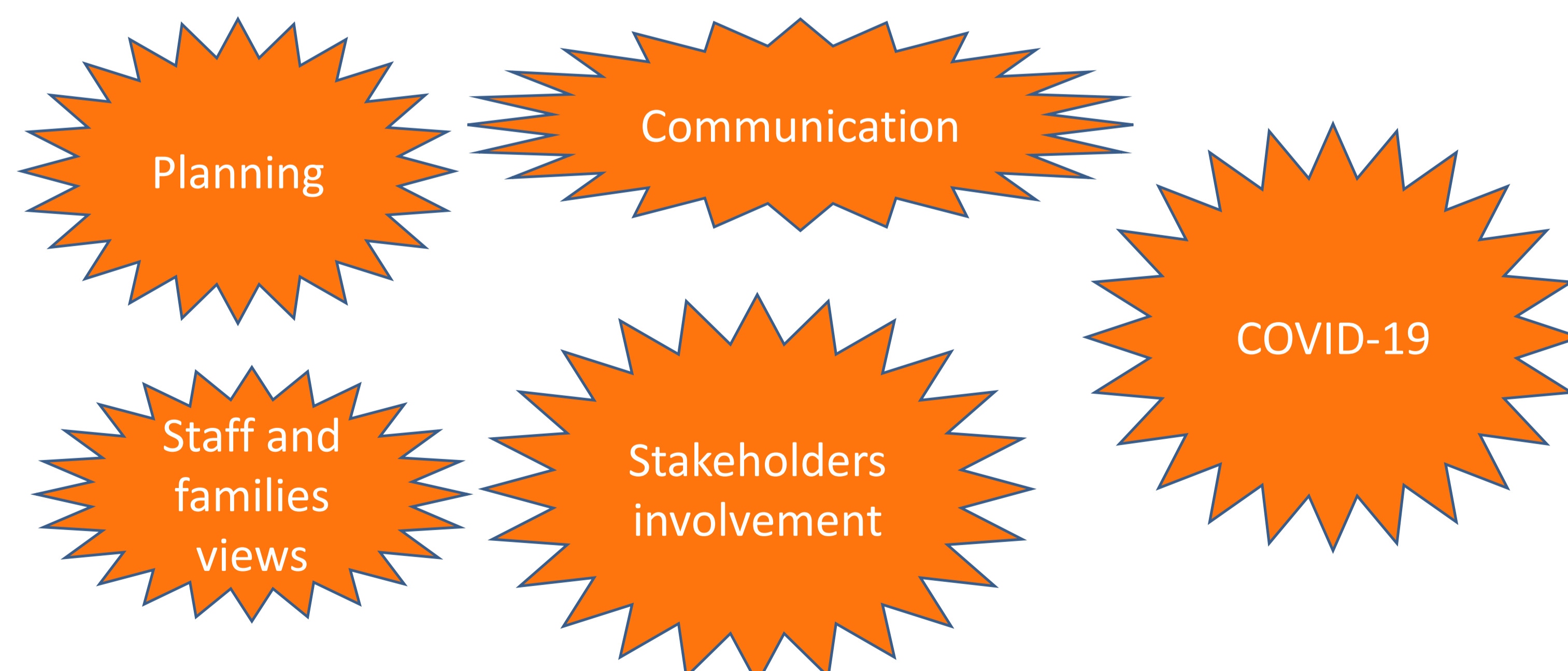
Qualitative feedback from Families/colleagues



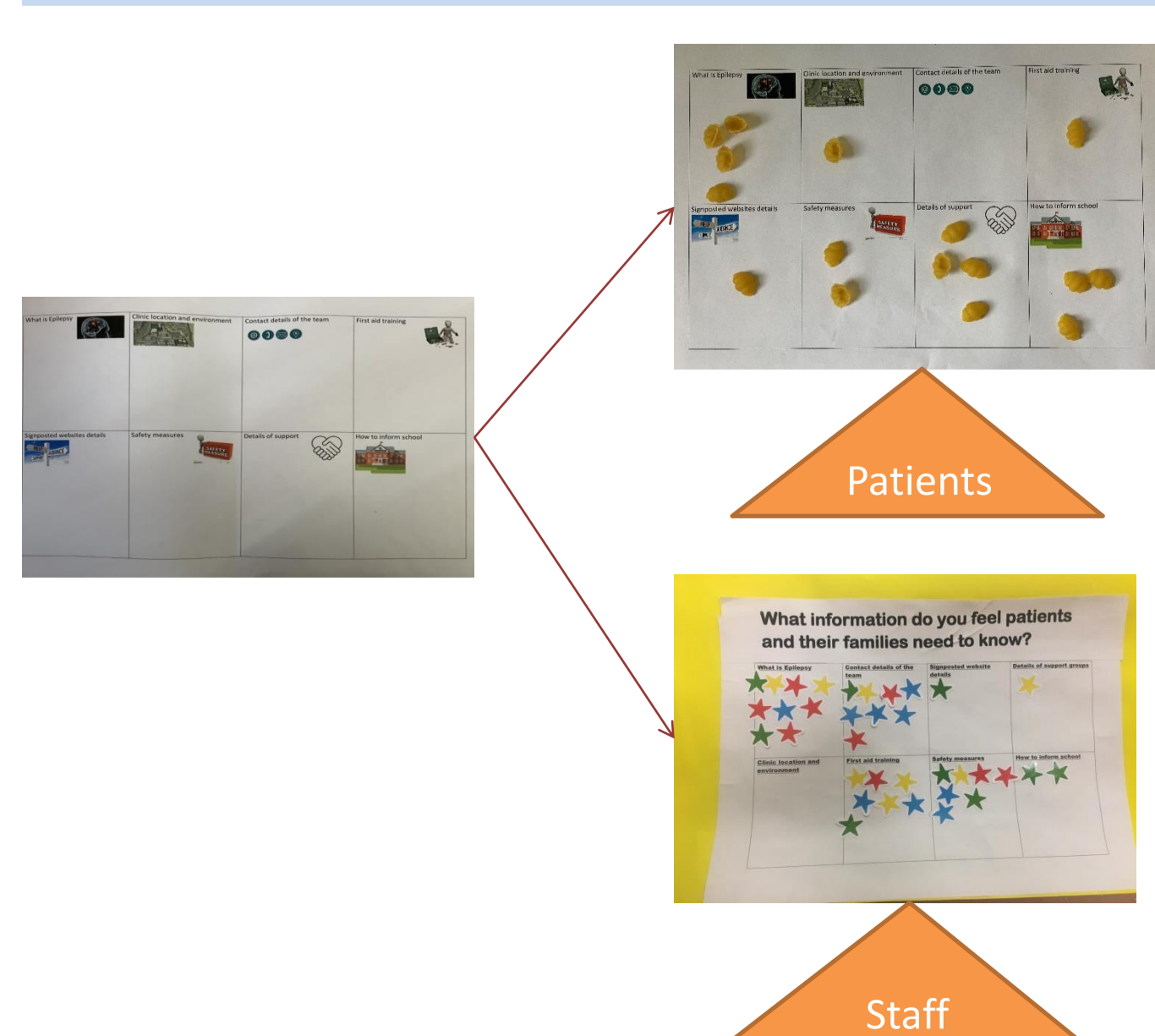
Initial steps



Bright spots/challenges



Test of change (Pasta Poll)



During the first 2 steps of our project we figured out 8 different types/groups of information or advice, which could be included in our proposed information pack. Tested them on patients and staff separately.

Qualitative feedback from Families/colleagues



- Process of QI
- Involve family
- Small steps
- Imbed QI in service



- Individual projects
- First fit clinic
- Local support group
- Improve clinic attendance