

EQIP Champions Monthly Call Planner

Tuesday 17 December 2019

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

Tuesday 21 January 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

Tuesday 18 February 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

Tuesday 17 March 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

Tuesday 29 April 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

Wednesday 13 May 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

PROGRESS REPORT

EQIP champion name: Ahmed Aldouri

Trust/Health Board team name: Royal Berkshire Hospital

Trust/Health Board team members:

Ahmed Aldouri/Sarah Hughes/Arti Khistriya/Cath Hagan/Ines Banos

Children and young people presenting in A+E with a first fit will have telephone contact from an Epilepsy Nurse within 2 weeks of presentation. To be in place 50% of the time by the end of Jan and 95% of the time by May

Project aim:

Planned tests:

Results:

Challenges Successes:

Next steps: great start good details on steps taken well done to the team . Lots of learning from

1. forward test patient to admin team and request follow up appt

1. Arrived with admin. Some difficulty in booking opd, but was booked
2. Two have been booked into clinic. One missing – no way to find them.
3. Called patient who attended in Sept 2019 as a trial. Details recorded in notes and email with details sent via email to EQIP team.
4. CAT7 team emailed to advise clinics Wednesday 11th and 18th December, 9-13 with half hour slots. Advised from Jan, Friday am clinic session TBC
5. Two first calls made, one family turned up at Dingley and I was working from home.
6. ~~Message received from ED Dr re a new patient. I will contact the patient on the 18/12 but NOT make a clinic appt yet, until we are sure~~

1. Selected admin person (pre-selected) to share learning with wider admin team re booking
2. Need to consider how to log the details into electronic notes
3. Clinic request form had not been completed and CCM raised. Despite voicemails being left with both families, one family did not realise it was a telephone clinic.
4. We need to ensure the correct information is automatically generated for a telephone clinic

the tests so far.

1. Formalise clinic by submitting clinic request form to service manager within dept – requested.
2. CH to check appts being made and confirm clinic dates for Jan 2020
3. Contact ED leads to find out about what safety info being given out – and signpost if needed.
4. Find out from IT liaison what percentage of selected population targeted are being captured over last month (and preceding 2 month) so as to inform the expected demand, through auditing of data of patients going through a and e