

## PROGRESS REPORT

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**Trust/Health Board team name:** Doncaster and Bassetlaw NHS Foundation Trust

**Trust/Health Board team members:** Dr Vivek Desai, Dr Bphupen Singh, Dr Asma Masroor, Natalie Yaw (Nurse) Sophie Longley (Nurse) Emma Kribb (Dietician) Natasha Lloyd (Dietician) Gemma Wilson (Physiotherapist) Jennifer Allen (Occupational Therapist)

**Project aim: 50% of patients at DBTCH will have Signposted Information Packs about children's epilepsy service by May 2020**

### Planned tests:

- Pasta poll on patients
- Pasta poll on staff

During the first 2 steps of our project we figured out 8 different types/groups of information or advice, which could be included in our proposed information pack. This month was exciting, as the long awaited pasta poll happened. Although we wanted to put forward the options to patients and their families only, one of the team members suggested that we should conduct the polling on staff working on acute admissions as they have to deal with suspected or diagnosed epilepsy patients on regular basis.

We carried out the test in 3 different clinics, a structured instructions leaflet was provided to the family/patient at the start of consultation, they were they given a chance to put 4 pasta pieces on the chart in 4/8 sections. For the staff, the chart was left in coffee room, with 4 different color star stickers.

Results:

Patients Poll Results	
What is Epilepsy 3+4+3 <b>10</b>	Clinic location and environment 1+3+0 <b>3</b>
Contact details of the team 0+0+0 <b>0</b>	First aid training 2+1+5 <b>8</b>
Signposted websites details 2+1+0 <b>3</b>	Safety measures 1+2+3 <b>6</b>
Details of support groups 2+4+2 <b>8</b>	How to inform school 2+3+4 <b>9</b>

Staff poll results	
What is Epilepsy <b>9</b>	Clinic location and environment <b>0</b>
Contact details of the team <b>9</b>	First aid training <b>7</b>
Signposted websites details <b>1</b>	Safety measures <b>7</b>
Details of support groups <b>1</b>	How to inform school <b>2</b>

### **Challenges Successes:**

Interesting results particularly if we compare the patients and staff polls. Both staff and patients want to know 'what is epilepsy' in majority and similarly 'safety measure' advice was asked by both groups. But 'contact details of the team' didn't matter for patients, they were not much interested in 'location of clinic' and 'website details' either. The staff on the other side gave less weightage to 'support groups' and 'information to school', which was overwhelmingly supported but patients, which indicates that sometime, what we feel as professional may not matter for patients and family, they are more interested in their day to day dealing with disease or medical condition.

Our task was then to finalize 4 groups of information which we should include in our information pack, considering the pasta poll results, we have decided on the following 4;

- What is Epilepsy
- First aid training
- Details of support groups
- How to inform schools

### **Next steps:**

- Developing information leaflets on the 4 selected groups
- Deciding where should these leaflets be available
- Completing Fishbone diagram of the stakeholders
- Starting education of the wider paediatric team about our project