

EQIP Champions Monthly Call Planner

Tuesday 17 December 2019

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

Tuesday 21 January 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

Tuesday 18 February 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

Tuesday 17 March 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

Tuesday 29 April 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

Wednesday 13 May 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

PROGRESS REPORT

EQIP champion name: Kim Doubal

Trust/Health Board team name: Chelsea and Westminster NHS Trust

Trust/Health Board team members:

Anusha Ponnampalam, Siobhan Hannan, Naila Ismayilova, Sutapa Biswas, Lorna Packer

Project aim:

To utilise the patient voice in 80% of patients accessing epilepsy services at Chelsea and Westminster & West Middlesex Hospitals between January and March 2020, in order to influence improvements in cross site epilepsy care.

Planned tests:

We have been aiming to give out the questionnaire to follow up patients attending secondary care, tertiary epilepsy clinics and EEG. The aim was to evaluate the data of returned questionnaire vs handed out and to figure out the most successful way to achieve high success rate.

Results:

There were several challenges handing the questionnaire out by reception staff. We therefore agreed to hand it to patient during clinic appointment. There is usually time to complete questionnaire at the end of the consultation while clinician completes administrative tasks.

Challenges Successes:

The clinics are usually overrun and overbooked. We as clinicians have often forgotten to hand out the questionnaire or the questions asked were not relevant as patient are also under private Neurologist.

Next steps:

- 1.To contact those patients who did not had the opportunity to complete questionnaire / were not handed the questionnaire over the phone
2. Clinicians to remember to hand out questionnaire to patients during clinic appointment

3.