

EQIP Champions Monthly Call Planner

Tuesday 17 December 2019

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

Tuesday 21 January 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

Tuesday 18 February 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

Tuesday 17 March 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

Tuesday 29 April 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

Wednesday 13 May 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

PROGRESS REPORT

EQIP champion name: Kim Doubal

Trust/Health Board team name: Chelsea and Westminster Hospital

Trust/Health Board team members:

Kim Doubal, Lorna Pakkiri, Anusha Ponnampalam, Siobhan Hannan, Naila Ismayilova, Sutapa Biswas.

Project aim:



To utilise the patient voice in 80% of patients accessing epilepsy services at Chelsea and Westminster & West Middlesex Hospitals between January and March 2020, in order to influence improvements in cross site epilepsy care.

Planned tests:

Each team member to discuss potential feedback capture methods with 3 patients eg paper based, verbal, phone app, pasta voting to establish preferences.

Each member to consider their priorities for potential questions

To make contact with Emma from Epilepsy Action regarding survey design

Set up a team Whastaap group.

Face to face meeting within 2 weeks

Results:

Whastaap group established


Patients expressed preference for a short paper based questionnaire.

We are in touch with Epilepsy Action regarding the questionnaire

Team members have been brainstorming questions. Spread of issues affecting various areas of service broadly established and we are working on prioritising these to write questions.

Challenges / Successes:

Challenges:

Impossible to arrange a face to face meeting due to cross site working, but we have had a conference call with all but one team member to discuss the project and survey design / questions. 

Difficult to keep all team members up to date of progress without bombarding with messages - challenges in avoiding duplication of work.

Due to our differing roles and different pressures and concerns in the various areas of the service, the priorities of where to focus questions have been different for the team members. Very difficult to design a questionnaire with questions relevant to secondary and tertiary services and neurophysiology.

Challenges in keeping the questionnaire short with meaningful questions and measurable responses.

Successes:

The broad areas to focus questions on have been established.

Epilepsy Action has been very helpful in refining the questions

Project has meant closer interaction between the wider team (getting to know each other better!)

Next steps:

Finalise the questions and run by Epilepsy Action and hospital patient experience.

Roll out questionnaire in the new year

