

EQIP Champions Monthly Call Planner

Tuesday 17 December 2019

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

Tuesday 21 January 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

Tuesday 18 February 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

Tuesday 17 March 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

Tuesday 29 April 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

Wednesday 13 May 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call
2:00

PROGRESS REPORT

EQIP champion name: Ahmed Aldouri

Trust/Health Board team name: Royal Berkshire NHS Foundation Trust

Trust/Health Board team members:

Ahmed Aldouri/Sarah Hughes/Arti Khistriya/Cath Hagan/Ines Banos

Project Aim:

Children and young people presenting in A+E with a first fit will have telephone contact from an Epilepsy Nurse within 2 weeks of presentation. To be in place 50% of the time by the end of Jan and 95% of the time by May

Planned tests:

Ensure smooth running of telephone clinics established in mid jan

Audit data to be compiled for month of December to allow for analysis

Compiled in form of spreadsheet and initial results analysis

Presentation of data and audit so far at departmental meeting for awareness and feedback

Results:

10 calls made over December

Clinics running now every Tuesday fully established

- Uptake of patients coming through ED 50% Dec, Jan awaited
- Still not on target re calls within 2 weeks
- Safety advice at first contact can be improved
 - Written info (leaflet) only given in half
- Triaging through epilepsy nurse has helped identified issues which may have otherwise been missed

Challenges successes:

- Of calls made, immediate feedback from patients was this was helpful
- Ability to establish a regular clinic for telephone calls which is running as intended
- Helped to identify gaps in service so far when seen in A and E
 - Eg written Safety info being given to families of children not enough
- Delay in obtaining full data of referrals made in a timely manner despite continuous liaison with allocated person – how to overcome this

Next steps:

To ensure training of next group of ED physicians for making appropriate referrals for when we 'go live' with clinics (feb 2020)

To find solution to help establish data in a timely manner on number of patients coming through A and E which would allow us to identify issues and improve towards our targets of following up patients in a timely manner

To find a workable solution to issues encountered from patient feedback so far – either training or establishing a template for HCPs to follow when assessing patients in A and E to ensure these are to capacity