

# EQIP Champions Monthly Call Planner

## Tuesday 17 December 2019

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call  
2:00

## Tuesday 21 January 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call  
2:00

## Tuesday 18 February 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call  
2:00

## Tuesday 17 March 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call  
2:00

## Tuesday 29 April 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call  
2:00

## Wednesday 13 May 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call  
2:00

## PROGRESS REPORT

EQIP champion name: Ahmed Aldouri

Trust/Health Board team name: Royal Berkshire NHS Foundation Trust

Trust/Health Board team members:

Ahmed Aldouri/Sarah Hughes/Arti Khistriya/Cath Hagan/Ines Banos

Project Aim:

Children and young people presenting in A+E with a first fit will have telephone contact from an Epilepsy Nurse within 2 weeks of presentation. To be in place 50% of the time by the end of Jan and 95% of the time by May

Planned tests:

Introduction of new simpler referral system electronically to ensure speedier referrals and not missed with training of relevant ED staff to do (paed nursing staff)

Results:

- 24 patients participated in calls since beginning of process in December
- Improved referral rates overall however noted drop off in number of direct referrals made in March (60%) - ?effects of new staff working in ED/ pandemic
- Average number of days to making first call falling although still not within target range (23 days) – patients referred directly seen within 14 days but those not referred or referral went missing missed target

Challenges successes:

- Of calls made, immediate feedback from patients was this was helpful, also identified other issues in some (not considered it to be a seizure, issues with safety advice not being given)
- Ability to establish a regular clinic for telephone calls which is running as intended
- Fast tracking of children who were being missed/no planned followed up and subsequent diagnosis and treatment
- Improvement in written information given to children admitted with first afebrile seizures, less so in A and E
- Improvement in obtaining full data of referrals made in a timely manner following liaison with allocated person – drop off in last month due to covid related pressures

Next steps:

Next tests: focus on simpler referral system with training of ED nurses to make direct referrals themselves when children are being triaged

Continue accumulation of data