



# EQIP Champions Monthly Call Planner

## Tuesday 17 December 2019

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call  
2:00

## Tuesday 21 January 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call  
2:00

## Tuesday 18 February 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call  
2:00

## Tuesday 17 March 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call  
2:00

## Tuesday 29 April 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call  
2:00

## Wednesday 13 May 2020

ALL EQIP CHAMPIONS	NUMBER
	T:0800 022 9851
	Pin: 988627

1:00 Monthly RCPCH EQIP call  
2:00

## PROGRESS REPORT

EQIP champion name: Joe Anderson/ Michelle Barber

Trust/Health Board team name: ABUHB (South Wales)

Trust/Health Board team members:

As above + charlotte Lawthom, louise capeling, anne Johnson, jenny Edwards, jenny barber, Demetria Demetriou

Project aim:

90% of all 14-16yo YP with epilepsy will have been sent 'Ready, Steady, Go' forms by May 2020.

## Planned tests:

1. To establish how patients and families would like to receive information (appointments, but also surveys) regarding their healthcare. Pasta Voting completed. 3 Shoe boxes left in outpatients departments (3 different departments), and parents/ children asked to vote by posting one piece of pasta into the shoe boxes labeled clearly with options below. Images of the shoe boxes in place (in 2 separate out-patient departments), and the text instructions displayed with the boxes are shown on the following pages for illustration.
2. To trial sending out some questionnaires to patients of transition age by completing one form with a patient face to face followed by feedback about the form content and process, and one patient to complete form over telephone followed by feedback about the form content and process.
3. To setup shared secure network folders for storing and sharing all these questionnaires and patient lists (and all the EQIP files!).
4. To create a 'Watchlist' (an electronic tagging system in our Health Boards electronic patient record that allows you to generate lists of patients in any way you like) of all transition patients that enable us to track in real time dates for sending forms and to tell us when these are overdue.

## Results:

1. ABUHB Pasta Voting (North NNH) Results – Clear **Winner was EMAIL OR TEXT**. Face to face 17 votes, Post 28 votes, Email or text 56 votes.
2. I have not yet had feedback about this challenge. I can see that two patients have completed forms but I don't have feedback on how that went.
3. All IT solutions are now completed and working well.
4. Ditto

## Challenges Successes:

Quick and easy to set up voting. Patients and parents engaged well.

We assumed that most patients and families would prefer to receive information email or text, but this is a clear indication of the patient/families voice. The exercise also demonstrated what we thought might happen, that there will be significant numbers of people who want paperwork sent in post or to complete it in person at the clinic. We need to be prepared to offer all 3.

In preparation for the IT challenges of this project we have now have robust ways of tracking patients, complete with reminders for each stage of transition. Because this is on the hospital patient record, we would easily be able to role this method out to all chronic disease transition teams across the health board with minimal extra work if it is successful.

## Next steps:

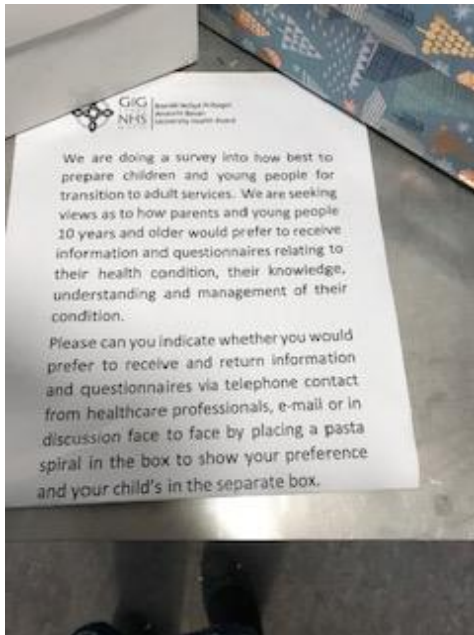
To set up the delivery of 'Ready, Steady, Go' questionnaires to patients via Doctor/ Doctor emails and texts. This is a platform used by our healthboard to automatically (or manually) push information to patients before appointments, by email or text, and allows them to enter Patient Reported Outcomes/Questions in their own time before clinic. This information is stored on that system & viewed electronically on a dashboard by the clinicians whilst sat in clinic (or before if needed).

We know that some patients are going to want to do this in person in clinic, and so we will need to be prepared with printed versions of the form and pens. These hard copies could be posted to those with a preference for post. Finally, we will also make Word document versions of the questionnaire for patients who want to complete their information on the document electronically and send it back to us (rather than write in pen, or follow the electronic link to the DrDr webpage).

We now need to go through the Paediatric epilepsy database and identify ALL patients of transition age (14-16yo initially) in order to send them 'Ready, Steady, Go' surveys. We also need to transfer these patients to the watchlist and decide how to track their progress.

# RCPCH EQIP

Epilepsy quality improvement programme



## Children and Young People Pasta Voting



We would like to gain some information from our patients to understand how they would like to receive information about health care.

There are 3 boxes below.

Please take one piece of pasta, and place in the relevant box, stating your preference.

Please let us know if you would like your information

1. Face to face
2. Post
3. Email or Text

Many thanks

Louise Capeling

Roald Dahl Children's Epilepsy Nurse Specialist

