

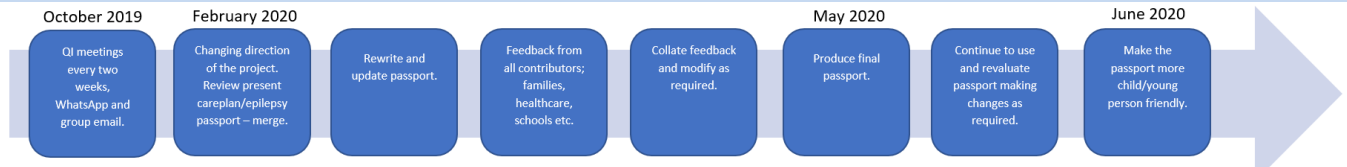


Ianthe Abbey, Janette Clark, Annette Gowland, Ailsa Grassam, Ruchi Gulati, Joanne Horrocks, Joanne Shaw and Mazen Qunibi

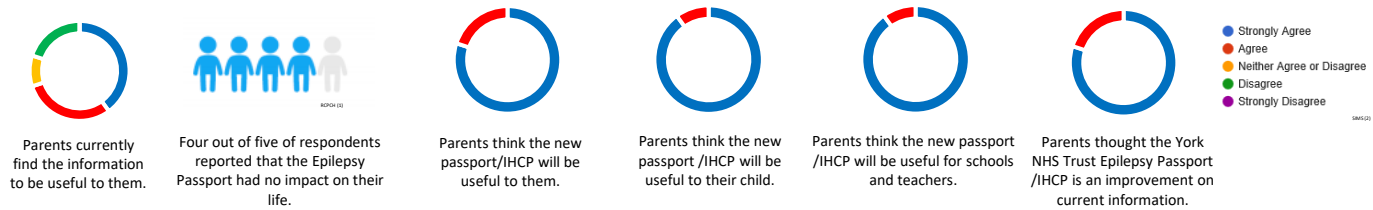
**Team mission statement:**

Working in partnership with families & colleagues to deliver; **consistent, high quality, evidence based care** for children and young people with a diagnosis of epilepsy. Provision of individual epilepsy passport care plan to every patient under our care. The passport information will assist the child/ young person and people around them, to support them with their diagnosis. This will enable them to lead a more independent and optimum quality of life from childhood to adulthood.

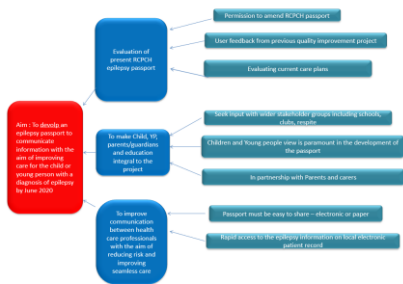
**Our Improvement Journey – The Steps We Took**



**Outcome Data**



**Driver Diagram**



**Qualitative Feedback from Families/Colleagues**

- ❖ Families have been supportive and responsive when asked to review the proposed epilepsy passport.
- ❖ Good feedback from families on our amendments but struggled to reach target aimed for due to COVID-19 restrictions.
- ❖ Offering support that would 'journey' with the child/young person.
- ❖ Care group manager, supportive and agreed time out.
- ❖ Positive support from care group clinical director.

**How did you diagnose the issue (pareto, flowchart)**

*Bar chart or flow chart – we diagnosed the 'issue' by reviewing the previous QI started by the doctors and developed from that – flowchart might be easier?*

**Bright Spots/Challenges**

- ✓ Proactive Team
- ✓ Not put off by setbacks
- ✓ Proud of our achievements
- ✓ Encouragement and support from senior manager
- ✗ COVID-19 priority & restrictions
- ✗ Working across 2 hospital sites
- ✗ IT support & development

**Your tests of change**

*QI commenced by the registers 2016 due to RCPCH passport initiated – reviewed 2019 by current epilepsy service – tested RCPCH with families & colleagues – amended – tested again with families & colleagues – incorporating individual epilepsy care plan into the passport – York NHS Trust epilepsy passport care plan created – tested & amended*

*(appreciate this may need to be more specific)*

**Team personal learning/next steps**

- Benefit of a focussed united team across sites.
- Continue QI regular virtual meetings to review & develop projects within the epilepsy service.
- Develop epilepsy passport to be easily stored and accessible on any electronic device.
- Continue to lobby hospital IT and Royal College for epilepsy database.
- Benefit of psychology supervision and continuing to request further provision.
- More formal feedback to be gathered from child/ young people as the epilepsy passport continues to be tested & amended.
- Reviewed and verified by hospital governance team.